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**Redlands USD**

20 W. Lugonia  
Redlands, CA 92399  
909-748-6716 fax 909-307-5325  
carol\_oedekerk@redlands.k12.ca.us

RECEIVED &amp; INSPECTED

JUL 17 2003

FCC - MAILROOM

July 17, 2003

Federal Communications Commission (FCC) 202-418-0187 FAX

Dear Sir or Madam:

**Re: Appeal of Appeal Denied in full CC Docket No. 02-6 Waiver Request****LETTER OF APPEAL** Billed Entity 143726, Redlands Unified School District

FRN 809109, Form 471 Application #286577, FORM 486 #207341

Service Provider Name: Verizon – California, Inc., Service Provider ID#: 143004769

Service Start Date: 7/1/2002 changed to 11/03/2002

**We are appealing the Decision dated 6/23/03 denying our 120-day 486 deadline decision.**

In the USAC decision they stated that we did not file our form originally electronically WHICH WE AGREE WITH AND NEVER STATED THAT WE DID FILE ELECTRONICALLY. However we did fill out our forms electronically for FR 809109 and feel that a line for Verizon did drop off and was not printed or saved during this process. Upon realizing that the line was dropped off we did file 207341 in case our appeal is denied BUT we believe it should not be denied.

**We clearly showed intent to file for our items off of the Funding Commitment Decision Letter in May, 2002 by filling out our form 486 postmarked 6/5/02.**

**ORIGINAL APPEAL:**

We received our Funding Commitment Decision Letter in May, 2002. We promptly filled out our form 486 and submitted it. We THOUGHT that we had filled it out for ALL items approved on funding request 286577. I believe that in filling out the form on line that when I proof read the form all items were indeed on it. However the last item for Verizon may not have been saved and dropped off. I can not prove this, but remember that the last Verizon item was on a separate page of the Funding Commitment Decision Letter and I remember inputting it and making sure I did not forget it. However I again cannot prove this since I only kept the final print out which clearly does not show it as entered. On July 10<sup>th</sup>, 2002 we received our 486 Notification letter. We thought that all items on our Funding request 286577 had been on the 486 and had been funded. I did not realize that one line was missing until it came to my attention in March, 2003.

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Universal Service Administrative Company  
Schools & Libraries Division

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**Administrator's Decision on Appeal - Funding Year 2002-2003**

June 23, 2003

Carol Oedeker  
Redlands Unified School District  
20 West Lugonia  
Redlands, CA 92399

Re: Billed Entity Number: 143726  
471 Application Number: 286577  
Funding Request Number(s): 809109  
Your Correspondence Dated: March 18, 2003

After thorough review and investigation of all relevant facts, the Schools and Libraries Division ("SLD") of the Universal Service Administrative Company ("USAC") has made its decision in regard to your appeal of SLD's Year 2002 Funding Commitment Decision for the Application Number indicated above. This letter explains the basis of SLD's decision. The date of this letter begins the 60-day time period for appealing this decision to the Federal Communications Commission ("FCC"). If your letter of appeal included more than one Application Number, please note that for each application for which an appeal is submitted, a separate letter is sent.

Funding Request Number: 809109  
Decision on Appeal: **Denied in full**  
Explanation:

- In the appeal letter, you stated that you had submitted the Form 486 promptly after receiving your Funding Commitment Decision Letter (FCDL). After proofreading the Form 486 that you filled out online, you believe that all requests that were approved on your Form 471 Application number 286577, were included on the Form 486. However, the last request for Verizon may not have been saved and dropped off. You stated you could not prove this, but remember that the last Verizon request was on a separate page of the FCDL, and you remember inputting it and making sure you did not forget it. On July 10, 2002, you received your Form 486 Notification Letter and thought that all the requests had been funded, but did not realize that one of the requests was missing until it came to your attention in March of 2003. You would like SLD to reconsider the full funding of the missing request for \$113,902.07.

- After thorough review of the appeal, it was determined that a Form 486 (Application number 181189) was filed via US Postal Services / Certified Mail for all the requests approved on your Form 471 application number 286577, postmarked on 6/5/02, except for Funding Request Number 809109. You did not file this form electronically. A second Form 486 (Application number 207341) was filed and certified online (ECERT ID: 29205) for just FRN 809109 on 3/3/03. Unfortunately, Form 486 Application number 207341 was postmarked more than 120-days after the date of your FCDL or Service Start Date, whichever is later, and therefore, the appeal is denied.
- According to program rules, your Form 486 must have been received or postmarked no later than 120 days after the date of your Funding Commitment Decision Letter or no later than 120 days after the Service Start Date reported on your Form 486, whichever is later. The date of your Funding Commitment Decision Letter for FCC Form 471 application number 286577 was 5/7/02. The Service Start Date reported on your FCC Form 486 was 7/1/02. The postmark date of your FCC Form 486 was 3/3/03. Since your FCC Form 486 was postmarked more than 120 days after your Service Start Date or the date of your Funding Commitment Decision Letter, whichever is later, the SLD has revised your Service Start Date to the date 120 days before your FCC Form 486 postmark date and reduced your funding commitment amount based on the revised Service Start Date. The SLD does not have the authority to waive the Form 486 filing deadline, consequently your appeal is denied.
- FCC rules provide that FCC Form 486 certifications must be provided to the Administrator in accordance with existing program guidelines established by the Administrator. See 47 C.F.R. § 54.520(g). Existing program guidelines are explained in the Funding Commitment Decision letter. Your Funding Year 2002 Funding Commitment Decision letter notified you that the "Form 486 must be postmarked no later than 120 days after the Service Start Date featured on the Form 486 or no later than 120 days after the date of the Funding Commitment Decision Letter, whichever is later. If the Form 486 is postmarked after the later of those two dates, the date 120 days before the Form 486 postmark date will become the start date for discounted services." See Funding Commitment Decision Letter (Funding Year 2002: 07/01/2002 – 06/30/2003), page 2. Since your FCC Form 486 was postmarked more than 120 days after the Service Start Date you indicated on your FCC Form 486, the SLD has modified your service start date.

If you believe there is a basis for further examination of your application, you may file an appeal with the Federal Communications Commission (FCC). You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be RECEIVED BY THE FCC WITHIN 60 DAYS OF THE ABOVE DATE ON THIS LETTER. Failure to meet this requirement will result in automatic dismissal of your appeal. Further information and options for filing an appeal directly with the FCC can be

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found in the "Appeals Procedure" posted in the Reference Area of the SLD web site or by contacting the Client Service Bureau. We strongly recommend that you use either the e-mail or fax filing options because of continued substantial delays in mail delivery to the FCC. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.

We thank you for your continued support, patience, and cooperation during the appeal process.

Schools and Libraries Division  
Universal Service Administrative Company

**Redlands USD**

20 W. Lugonia  
Redlands, CA 92399  
909-748-6716 fax 909-307-5325  
carol\_oedekerk@redlands.k12.ca.us

March 18, 2003

Schools and Libraries Division 973-599-6542

Dear Sir or Madam:

**LETTER OF APPEAL** Billed Entity 143726, Redlands Unified School District

FRN 809109, Form 471 Application #286577, FORM 486 #207341

Service Provider Name: Verizon – California, Inc., Service Provider ID#: 143004769

Service Start Date: 7/1/2002 changed to 11/03/2002

**We are appealing the 120-day 486 deadline decision.**

We received our Funding Commitment Decision Letter in May, 2002. We promptly filled out our form 486 and submitted it. We THOUGHT that we had filled it out for ALL items approved on funding request 286577. I believe that in filling out the form on line that when I proof read the form all items were *indeed* on it. However the last item for Verizon may not have been saved and dropped off. I can not prove this, but remember that the last Verizon item was on a separate page of the Funding Commitment Decision Letter and I remember inputting it and making sure I did not forget it. However I again cannot prove this since I only kept the final print out which clearly does not show it as entered. On July 10<sup>th</sup>, 2002 we received our 486 Notification letter. We thought that all items on our Funding request 286577 had been on the 486 and had been funded. I did not realize that one line was missing until it came to my attention in March, 2003.

I respectfully ask that you reconsider the full funding of this item of \$113,902.07.

Sincerely,



Carol Oedekerk  
Purchasing Manager

**Attachments:**

Funding Commitment Decision Letter for application 286577, Form 486 Mailed 6/4/02, Form 486 Notification Letter Application # 181189, Form 486 Notification Letter Application #207341

The logo for Universal Service Administrative Company (USAC) features the letters "USAC" in a bold, sans-serif font. Above the letters is a stylized graphic consisting of a large, curved line that sweeps from the top left towards the center, resembling a partial arc or a stylized 'U'.

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Universal Service Administrative Company  
Schools & Libraries Division

**FUNDING COMMITMENT DECISION LETTER**

(Funding Year 2002: 07/01/2002 - 06/30/2003)

May 7, 2002

REDLANDS UNIFIED SCHOOL DIST  
Carol Oedeker  
20 W LUGONIA AVE  
REDLANDS, CA 92374

Re: Form 471 Application Number: 286577  
Funding Year 2002: 07/01/2002 - 06/30/2003  
Billed Entity Number: 143726  
Applicant's Form Identifier: RUSDYR5.1

Thank you for your Funding Year 2002 E-rate application and for any assistance you provided throughout our review. We have completed review of your Form 471. This letter is to advise you of our decision(s).

**FUNDING COMMITMENT REPORT**

On the pages following this letter, we have provided a Funding Commitment Report for the Form 471 application cited above. We have reviewed each Discount Funding Request on your Form 471 application and have assigned a Funding Request Number (FRN) to each Block 5. The enclosed report includes a list of the FRNs from your application. The SLD is also sending this information to your service provider(s) so preparations can be made to begin implementing your E-rate discount(s) upon the filing of your Form 486. Immediately preceding the Funding Commitment Report, you will find a guide that defines each line of the Report.

**NEXT STEPS**

**FILE FORM 486.** Once you have reviewed this letter and have determined that some or all of your requests have been funded, your next step to facilitate receipt of discounts as featured in this letter will be to file an FCC Form 486 with the SLD. The Form 486 notifies the SLD to begin payment to your service provider and provides certified indication that your technology plan(s) has been approved by an SLD certified Technology Plan Approver. The Form 486 and instructions and the list of SLD certified Technology Plan Approvers can be found on the SLD web site at <www.sl.universalservice.org> or you can call the SLD Client Service Bureau at 1-888-203-8100 and ask that the form be sent to you. The Form 486 dated July, 2001 in the lower right corner MUST be used for Funding Year 2002 and for any previous funding years. Submissions of earlier versions of the Form 486 will be returned to you and will not be able to be processed. As you complete Form 486, you should also contact your service provider to verify they have received notice from the SLD of your funding commitments. After the SLD processes your Form 486, we can process invoices for services that have been provided to you.

**DEADLINE FOR FORM 486.** Form 486 must be postmarked within 120 days of the Service Start Date featured on the Form 486 or within 120 days of the date of the Funding Commitment Decision Letter, whichever is later. If the Form 486 is postmarked after the later of those two dates, the date 120 days before the Form 486 postmark date will become the start date for discounted services. If the service start date is moved, your funding commitment may be reduced. You are advised to keep proof of the date of mailing of your form(s).

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## FUNDING COMMITMENT REPORT

Form 471 Application Number: 286577  
Funding Request Number: 809109 Funding Status: Funded  
Services Ordered: Telecommunications Service  
SPIN: 143004769 Service Provider Name: Verizon California, Inc.  
Contract Number: T  
Billing Account Number: 01 2562 1108312527 06  
Earliest Possible Effective Date of Discount: 07/01/2002  
Contract Expiration Date: 06/30/2003  
Annual Pre-discount Amount for Eligible Recurring Charges: \$196,382.88  
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00  
Pre-Discount Amount: \$196,382.88  
Discount Percentage Approved by the SLD: 58%  
Funding Commitment Decision: \$113,902.07 - ERN approved as submitted

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4 of 10

|   |  |  |
|---|--|--|
| FCC Form<br><b>486</b>  | Do Not Write In This Area                                | Approval by OMB<br>3060-0853   |
| <b>Schools and Libraries Universal Service</b><br><b>Receipt of Service Confirmation Form</b>   |  |  |
| FCC Form 486: To be completed by the Billed Entity<br>Please read instructions before completing.   |  |  |
| Estimated Average Burden Hours For First Submission: 15.0 hours<br>For Subsequent Submissions: 1.5 hours  |  |  |
| Applicant's Form Identifier <u>RUSD486YR2002</u><br>(Create your own code to identify THIS Form 486)  |  | Form 486 Application # _____<br>(To be inserted by Fund Administrator) |
| <b>Block 1: Billed Entity Information</b>   |  |  |
| 1. Name of Billed Entity<br>REDLANDS UNIFIED SCHOOL   | 2. Billed Entity Number<br>143726                        | 3. Funding Year<br>2002  |
| 4. Complete Mailing Address of Billed Entity<br>Street Address, P. O. Box or Route Number<br>20 WEST LUGONIA AVENUE   |  |  |
| City<br>REDLANDS  | State<br>CA  | Zip Code<br>92373  |
| 10-Digit Telephone Number<br>909-748-6716   | Fax Telephone Number<br>909-307-5325                     | E-Mail Address<br>carol_oedeker@redlands.k12.ca.us                     |
| 5. Contact Person Information   |  |  |
| Contact Person Name<br>CAROL OEDEKERK   |  |  |
| Mailing Address (if different from Item 4)<br>Street Address, P. O. Box or Route Number   |  |  |
| City  | State  | Zip Code   |
| <input type="checkbox"/> 10-Digit Telephone Number  | <input checked="" type="checkbox"/> Fax Telephone Number | <input type="checkbox"/> E-Mail Address                                |
| Check the box next to the preferred mode of contact. (At least one box MUST be checked.)  |  |  |
| <p><b>Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.</b></p> <p>NOTICE: The collection of information starts on July 1, 2002. The data is required by the Federal Communications Commission under the Communications Act of 1934, as amended, 47 U.S.C. § 254. The data is used by the Federal Communications Commission to determine if a violation or potential violation of an FCC rule or local agency responsible for investigating, cases, the information in your application may be used by the FCC; or (b) any employee of the FCC; or (c) any person having a direct or indirect financial interest in the proceeding.</p> <p>If you do not provide the information requested, your application may be delayed.</p> <p>The foregoing Notice is required by the Paperwork Reduction Project of the Federal Communications Commission. Public reporting burden for this collection of information is estimated to take 15 minutes per response, including the time for reviewing existing data sources, gathering and maintaining the data needed, completing, reviewing, and estimating the data, and reviewing the information for accuracy, including suggestions for reducing the reporting burden, to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, D.C. 20554.</p> |  |  |
| <div style="font-size: 2em; transform: rotate(-15deg); opacity: 0.5;">mailed</div> <div style="font-size: 2em; transform: rotate(-15deg); opacity: 0.5;">6/4/02</div>   |  |  |



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|--------------------------------------|--|
| Entity Number <u>143726</u>          | Applicant's Form Identifier <u>RUSD486YR2002</u> |
| Contact Person <u>CAROL OEDEKERK</u> | Phone Number <u>909-748-6716</u>                 |

**Block 3: Service Information**

7. Please provide the following information for each Form 471 Block 5 (Discount Funding Request) item for which the Billed Entity is indicating that the named Service Provider may begin submitting invoices to SLD. You will need your FCDL for some of the information required below.

Remember: The FRNs listed below must be from the same Funding Year as is listed in Item 3, Block 1.

If you need additional pages, please label them 3A, 3B, 3C, etc. and indicate the number in the space provided here. Page 3       

|   | (A)<br>471<br>Application<br>Number<br><br>(10 digits)<br><br>From FCDL | (B)<br>Funding<br>Request<br>Number<br>(FRN)<br><br>(10 digits)<br><br>From FCDL | (C)<br>Billing Account<br>Number<br><br>(required if contained<br>on your FCDL) | (D)<br>Service<br>Provider<br>Name<br><br>From FCDL | (E)<br>Service Provider<br>Identification<br>Number<br>(SPIN)<br><br>(9 digits)<br><br>From FCDL | (F)<br>Funding Year Service<br>Start Date*<br><br>(Earliest Date that<br>Discounts Will Begin)<br><br>(*Cannot be before<br>July 1 of the Funding<br>Year for which you are<br>requesting discounts.)<br>(mm/dd/yyyy) |
|---|---|--|---|---|--|---|
| 1 | 286577  | 806331   | 14033390  | AT&T WIRELESS SERVICES, INC.                        | 143024165  | 07/01/2002  |
| 2 | 286577  | 806556   | 909 425-9300 554 S  | 3182 PACIFIC BELL                                   | 143002665  | 07/01/2002  |
| 3 | 286577  | 806630   | 0000542342-1  | NEXTEL OF CALIFORNIA, INC.                          | 143000891  | 07/01/2002  |
| 4 | 286577  | 806740   | 99991334/7DB33572/  | 0863986 MCI COMMUNICATIONS CORPORATION              | 143001197  | 07/01/2002  |
| 5 | 309923  | 817782   | 01 2562 1197836276  | 08 VERIZON CALIFORNIA, INC.                         | 143004769  | 07/01/2002  |
| 6 | 309923  | 817880   | 909 864-1014 198 S  | 1182 PACIFIC BELL                                   | 143002665  | 07/01/2002  |
| 7 |   |  |   |   |  |   |
| 8 |   |  |   |   |  |   |

**USAC****Universal Service Administrative Company**  
Schools & Libraries Division**FORM 486 NOTIFICATION LETTER**  
(Funding Year 2002: 07/01/2002 - 06/30/2003)

July 10, 2002

REDLANDS UNIFIED SCHOOL DIST  
CAROL OEDEKERK  
20 WEST LUGONIA AVENUE  
REDLANDS, CA 92373Re: Form 486 Application Number: 181189  
Applicant's Form 486 Identifier: RUSD486YR2

This letter is to notify you that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company has received and accepted an FCC Form 486 (Receipt of Service Confirmation Form) from you. This notification is to confirm the information that you provided. This information is being shared with the service provider whose SPIN you identified on the affected Funding Request Number(s) (ERN).

**NOTICE ON SERVICE START DATE**

There may be some situations where one or more Service Start Dates as reflected on this letter have been changed from what you indicated on the Form 486. Such changes are made by the SLD to be in compliance with program rules. You will know that a change has been made if there is an asterisk next to the Service Start Date. If the SLD changed the Service Start Date, that may have triggered a reduction in the funding commitment if the change of Service Start Date reduced the number of months for which discounts on recurring services could be provided. Whatever Service Start Date and funding commitment amount are listed, it is important that you and the Service Provider both recognize that the SLD should be invoiced and the SLD may direct disbursement of the discounts only on eligible, approved services actually delivered and installed on or after the Service Start Date indicated on this letter.

**TO APPEAL THE SERVICE START DATE/FUNDING COMMITMENT CHANGE DECISION**

If you wish to appeal the Service Start Date change(s) and/or funding commitment adjustment(s) indicated in this letter, your appeal must be RECEIVED BY THE SCHOOLS AND LIBRARIES DIVISION (SLD) WITHIN 60 DAYS OF THE DATE ON THIS LETTER. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and e-mail address (if available) for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Identify which ERN Service Start Date change or Funding Commitment adjustment you are appealing. Indicate the relevant funding year and the date of this Form 486 Notification Letter. Your letter of

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FORM 486 NOTIFICATION LETTER FUNDING COMMITMENT SYNOPSIS  
(Funding Year 2002)

Funding Request Number: 806331  
Form 471 Application Number: 286577  
Service Provider Name: AT&T Wireless Services, Inc.  
Service Provider Identification Number: 143024165  
Billing Account Number: 14633390  
Service Start Date: 07/01/2002

Funding Request Number: 806558  
Form 471 Application Number: 286577  
Service Provider Name: Pacific Bell  
Service Provider Identification Number: 143002665  
Billing Account Number: 909 425-9300 554 S 3182  
Service Start Date: 07/01/2002

Funding Request Number: 806630  
Form 471 Application Number: 286577  
Service Provider Name: Nextel of California, Inc. (formerly Smart SMR of California)  
Service Provider Identification Number: 143000891  
Billing Account Number: 0000542342-1  
Service Start Date: 07/01/2002

Funding Request Number: 806740  
Form 471 Application Number: 286577  
Service Provider Name: MCI Communications Corporation  
Service Provider Identification Number: 143001197  
Billing Account Number: 99991334/7DB33572/0863986  
Service Start Date: 07/01/2002

Funding Request Number: 817782  
Form 471 Application Number: 309923  
Service Provider Name: Verizon California, Inc.  
Service Provider Identification Number: 143004769  
Billing Account Number: 01 2562 1197836276 08  
Service Start Date: 07/01/2002

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*13 of 15*

FORM 486 NOTIFICATION LETTER FUNDING COMMITMENT SYNOPSIS  
(Funding Year 2002)

Funding Request Number: 817880  
Form 471 Application Number: 309923  
Service Provider Name: Pacific Bell  
Service Provider Identification Number: 143002665  
Billing Account Number: 909 864-1014 198 S 1182  
Service Start Date: 07/01/2002

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Universal Service Administrative Company

Schools &amp; Libraries Division

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**FORM 486 NOTIFICATION LETTER**  
(Funding Year 2002: 07/01/2002 - 06/30/2003)

March 12, 2003

REDLANDS UNIFIED SCHOOL DIST  
CAROL OEDEKERK  
20 WEST LUGONIA  
REDLANDS, CA 92373Re: Form 486 Application Number: 207341  
Applicant's Form 486 Identifier: RUSD486YR2

This letter is to notify you that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company has received and accepted an FCC Form 486 (Receipt of Service Confirmation Form) from you. This notification is to confirm the information that you provided. This information is being shared with the service provider whose SPIN you identified on the affected Funding Request Number(s) (FRN).

**NOTICE ON SERVICE START DATE**

There may be some situations where one or more Service Start Dates as reflected on this letter have been changed from what you indicated on the Form 486. Such changes are made by the SLD to be in compliance with program rules. You will know that a change has been made if there is an asterisk next to the Service Start Date. If the SLD changed the Service Start Date, that may have triggered a reduction in the funding commitment if the change of Service Start Date reduced the number of months for which discounts on recurring services could be provided. Whatever Service Start Date and funding commitment amount are listed, it is important that you and the Service Provider both recognize that the SLD should be invoiced and the SLD may direct disbursement of the discounts only on eligible, approved services actually delivered and installed on or after the Service Start Date indicated on this letter.

**TO APPEAL THE SERVICE START DATE/FUNDING COMMITMENT CHANGE DECISION**

If you wish to appeal the Service Start Date change(s) and/or funding commitment adjustment(s) indicated in this letter, your appeal must be RECEIVED BY THE SCHOOLS AND LIBRARIES DIVISION (SLD) WITHIN 60 DAYS OF THE DATE ON THIS LETTER. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and e-mail address (if available) for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Identify which FRN Service Start Date change or Funding Commitment adjustment you are appealing. Indicate the relevant funding year and the date of this Form 486 Notification Letter. Your letter of

FORM 486 NOTIFICATION LETTER FUNDING COMMITMENT SYNOPSIS  
(Funding Year 2002)

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*15 of 15*

Funding Request Number: 809109  
Form 471 Application Number: 286577  
Service Provider Name: Verizon - California, Inc.  
Service Provider Identification Number: 143004769  
Billing Account Number: 01 2562 1108312527 06  
Service Start Date: 11/03/2002\*  
Service Start Date Change Explanation: 120-DAY 486 DEADLINE  
Adjusted Funding Commitment: \$75,934.71

*\* Appeal*